



Quality Assurance Form

Thank you for your purchase of a Gemmy product! Your satisfaction in our products is always guaranteed. However, we know it's sometimes necessary to exchange or return an item.

If you're unable to exchange your item with the retailer from which it was purchased, there is a 90-day warranty on Gemmy products.*

We value our relationship with you and are happy to repair your defective item, or replace it with an item that is equal to or greater than the value of the received item.

1. Fill out the bottom portion of this Quality Assurance Form
(The form can be handwritten or completed electronically, then printed).
2. Please write your return address on the outside of the mailing carton.
3. Ship your item and THIS FORM to the following address:

**Gemmy Industries Corp.
ATTN: Quality Assurance
117 Wrangler Drive
Coppell, TX. 75019**

Name: _____

Physical Address (Not a P.O. Box!): _____

Street: _____

City: _____ State: _____ Zip: _____

Phone#:(_____) _____ - _____ ext. _____

Alternative#:(_____) _____ - _____ ext. _____

e-mail: _____

What is the item you are returning? _____

Briefly describe the problem with your item: _____

Gemmy Industries Corp. will take care of the cost of repair/replacement and return shipping. We do not cover the cost of shipping your item to our location. We recommend that all returns and exchanges be sent via a traceable carrier such as USPS, UPS or FedEx. We are not responsible for packages not received if sent via a non-traceable carrier. Returns and exchanges must be returned prepaid; we cannot accept C.O.D. deliveries.

If you have any questions, e-mail us at **general@gemmy.com** or call **800.231.6879 x444**.

*90-day warranty on Gemmy products sold to Gemmy accounts: Any and all requests must be accompanied with a copy of a dated receipt. Items sent without a copy of a dated receipt will be returned to sender at the sender's expense. We are happy to repair or replace your defective item (at our discretion) if purchased in the last 90-days. Warranty not extended to close-out, second-quality, or resold products (i.e. garage sales, online auctions, or online retailers not purchasing directly from Gemmy Industries Corporation).